

Telecommunications Numbering Guidelines 2009

Citation

1. These Guidelines may be cited as the Telecommunications Numbering and Electronic Address Guidelines of 2009.

Commencement

2. These Guidelines shall come into operation on the date of their publication.

Purpose

3. These Guidelines shall be applicable to all licensees, operators and service providers in relation to the National Numbering Plan of Swaziland and any telecommunications numbering required in order to run a telecommunications network in Swaziland i.e. country code, Signaling Point Codes (SPC) etc as prescribed by the ITU.

Interpretation

4. In these guidelines, unless the context otherwise requires:

“Act” means the Swaziland Posts and Telecommunications Act no: 11 of 1983 as amended.

“ITU” means the International Telecommunications Union.

“National Numbering/Address Plan” means the national plan for electronic communications numbers and address established under the Act.

“ Operator” means the licensee, the telecommunications network operator, the service provider or the carrier.

“Telecommunications” means all manner of electronic communications.

“telecommunications number” means the number or address which an operator uses in its delivery of telecommunications services for identification of communications facilities in order to connect between the place of transmission and the place of reception or for the identification of the type of content the communication facility is to deliver;

The Functions of the Regulator

5. (1) The Regulator shall publish the National Numbering Plan on its website and shall make copies available to the public upon request.
- (2) The Regulator shall maintain control of all telecommunications numbers to ensure fair and efficient use by:
 - (a) Performing proper planning, allocations and monitoring according to ITU and national standards.
 - (b) Maintaining the Register of all operators in respect of the numbering resources which have been assigned and the utilization.

The Telecommunications National Numbering Register

6. (1) The Regulator shall establish and cause to be maintained a Numbering Register.
- (2) The following particulars in respect of a telecommunications operator who has been allocated numbers shall be recorded in the register:
 - (a) The name and address of the telecommunications operator;
 - (b) A description of the type of service associated;
 - (c) Particulars of numbers that have been allocated to the operator under the National Numbering Plan;
 - (d) A note indicating that the operator has a valid license;
 - (e) Other particulars as may be required to adequately identify and locate the telecommunications operator;
- (3) The Register shall be maintained electronically;
- (4) The Regulator shall notify all international administrations through the ITU and other recognized channels regarding any changes in the register;
- (5) A person may;
 - (a) Inspect the Register and
 - (b) Make a copy of or take extracts from the register

For public consumption the details of the operator will not be published

Assignment of Telecommunications Numbers

7. Where an application is submitted and the Regulator determines that, based on the National Numbering Plan, the telecommunications numbers required for the provision of telecommunications services in the application are available and verification of a valid license, the Regulator shall assign the numbers with or without conditions.

The Operator Obligations

8. A telecommunications provider shall be required to use telecommunications numbers as allocated by the Regulator and in accordance to the National Numbering Plan and shall ensure that the numbers are:
 - (a) Utilized efficiently;
 - (b) Limited to provision of telecommunications services;
 - (c) Utilized in a manner that telecommunications facilities or services may be identified;
 - (d) Utilized in accordance with the procedures for assignment of telecommunications numbers and international standards.

Failure to use Telecommunications Numbers

9. (1) Where a telecommunications operator fails to use a numbers assigned to it by the Regulator or fails to keep a valid license, or fails to manage the assigned numbers; it shall be required to submit to the Regulator reasons for such a failure
 - (2) Where a telecommunications operator fails to satisfy the Regulator with regards to the above failure, the Regulator may take regulatory measures including cancellation of the assignment.

Compliance with the National Numbering Plan

10. (1) A telecommunications operator shall comply with the requirements, conditions or restrictions set out in the National Numbering Plan established and managed by the Regulator in accordance with the Act.
 - (2) A telecommunications operator that fails or ceases to meet any of the requirements, conditions or restrictions set out in the National Numbering Plan he commits an offence and is liable upon provision of proof to a fine not exceeding E500.

Requests for Numbers

11. Requests for numbers shall be submitted to the Regulator in the application form annexed hereto and will be processed within four (4) weeks from date of receipt of a complete application form.



APPLICATION FOR ALLOCATION AND RESERVATION OF CODES, BLOCKS OF NUMBERS OR ADDRESSES FOR ELECTRONIC COMMUNICATIONS

DATE:		REFERENCE NO.:			
NUMBERING INFORMATION					
TYPE OF APPLICATION:	Reservation <input type="checkbox"/>		Allocation <input type="checkbox"/>		
TYPE OF NUMBER(S):	Mobile <input type="checkbox"/>	Fixed Line <input type="checkbox"/>	MNC <input type="checkbox"/>	ISPC <input type="checkbox"/>	
	Short Codes <input type="checkbox"/>	Toll Free <input type="checkbox"/>	Share <input type="checkbox"/>	Premium <input type="checkbox"/>	
	Personal Number <input type="checkbox"/>	Internet address <input type="checkbox"/>	Other.....		
QUANTITY:					
APPLICANT DETAILS					
Name of Contact					
Company Name					
Company Registration					
Physical Address					
Postal Address					
Nature of Business					
LICENSE INFORMATION					
APPLICANTS TELECOMS LICENSE NO.			LICENSE TYPE		
ADDITIONAL INFORMATION					
TECHNICAL INFORMATION					
1. Intended Use and equipment to be used					
2. Required Date					
3. Activation					